

Train Ticket Discounts

Brief Summary of the Scheme:

- Season tickets may be purchased for travel from any C2C or National Express East Anglia station through to Chalkwell, Leigh On Sea, Southend and Rayleigh. See network route maps.
- The duration of the season ticket can be from one calendar month up to one year. Odd period season tickets may also be purchased if required, for example 3 months and 10 days.
- A special discount rate of 10% will be applied to all season tickets purchased for travel to school by train.

Students aged 16-18 inclusive will be charged the child rate less the discount.

- An adult rate **photocard** must be held.
 - Tickets will be issued as an adult ticket less the appropriate discount
- Tickets must be purchased:
 - By telephone from the **Customer Services Centre on 0845 600 7245**

Season Ticket Purchase Instructions

The season ticket discount is only available to students attending Westcliff High School for Girls.

To book a ticket, parents / students must follow the process below:-

By telephone from the Customer Services Centre

- a. Call 0845 600 7245 and select option 3 and then option 2 – you will be directed to the business travel team who will be able to process your order.
- b. The business travel team will ask for the following information
 - student name
 - date ticket to start
 - duration of ticket
 - origin and destination stations
 - photocard number (if held otherwise a new one will be sent with your first ticket **Passport photo required to be attached to validate photocard**)
 - payment (by credit or debit card only)
 - address to send ticket to

Please allow five working days to receive the ticket.

If you have any queries regarding the discount scheme please contact the Customer Services Centre – not the school.

Colin Bott
School Business Manager

National Express East Anglia – Network Route Map



